



**FOR IMMEDIATE RELEASE**

## **Little River Casino Resort Reopening June 1**

The Little River Band of Ottawa Indians voluntarily closed the Little River Casino Resort to do our part in support of Tribal, State and National closures at the end of day on March 16, 2020 to assist in preventing the spread of COVID-19. The LRBOI has now scheduled the Resort to re-open on June 1, 2020 at 8:00 a.m.

Opening of the Resort will be with an approved health & safety program designed to help prevent the spread of Covid-19. This plan presents what we will do to keep our guests, team members, and our communities safe. Each operating department in our Resort has its own customized set of procedures even more detailed outlining how they will support the program. The health & safety program is available to the public and team members. Team members will also be trained on their department specific health & safety procedures.

The Resort will restrict access to some of its amenities; each will open at a date to be determined by the Resort. The amenities that will remain closed are the Big Lakes Buffet, River Rock Sportsbook, White Pine Boutique, the Nectar Spa & Salon and concerts. Initially only persons who are 18+ years of age will be allowed at the Resort.

Hours of operation for gaming on the slot floor will be 24 hours, table games will be 10:00 am to 3:00 am Monday through Friday and Saturday to Sunday 24 hours. Sections will be closed after midnight to allow for deep cleaning.

Information is being provided to guests and public through the Resort website, Facebook and email when possible asking guests to self-assess their health condition prior to considering a visit to the Resort as well as what is expected from them while on property. Team members are also asked to self-assess prior to working and are asked to stay home when necessary.

Entrance to the Resort will require all guests and team members to have their

temperature checked using touchless equipment and to answer a series of questions successfully in order to gain access. Guests are asked to bring a mask to the Resort and are recommended to wear it while in public. If a guest does not have a mask and requests one, the Resort will supply them with one.

Team members are required to wear masks or face shields when distancing cannot be maintained. Personal masks are required to be cleaned daily and proper disposal of masks will be adhered to.

Guests and team members are encouraged to practice regular sanitary measures by washing and sanitizing their hands frequently and to limit touching their faces. Hand sanitizer stations will be available throughout the property.

Frequently touched areas have been given additional consideration in our health & safety program. Cleaning of areas will be increased with sections closed and deep cleaned each day after midnight. Slot machines will be cleaned periodically throughout the day and when possible between guests and included in the section cleaning process. Table games chips will be sanitized regularly at the table utilizing UVC light sanitizing technology devices and will be machine washed at least twice each week while playing cards will be replaced more frequently. Table Games tables will be cleaned periodically and upon request.

Additional separation protocols have been implemented to include the installation of Plexiglas partitions in stationary guest interaction areas.

Slot machines have been reconfigured to allow distancing between guests with chairs removed periodically. To increase more space, the Resort has removed some machines. This has allowed the placement of smaller groups of games and interesting configurations producing the necessary space for comfort and providing a greater sense of safety. Certain banks of machines may have every other game placed out of service to allow distancing. Table games will also have limited spots available and seats removed to allow adequate distancing.

Areas requiring guests to stand in line or gather have been configured to allow adequate spacing. Floor markings have been installed designating distancing. Signs, markers and stanchions have been placed to assist and direct guests. These areas include Players Club, hotel front desk, restaurants, bars, cashier windows, ATM's, promotional kiosks, self-service stations and other areas. Common areas have been adjusted to accommodate lower occupancy levels and will be adjusted as deemed necessary. These include the Host office, VIP lounge, restaurant seating area and

other spaces. To further limit contact in common areas self- service beverage stations will be staffed with team members who will serve guests their drink requests.

Little River Casino Resort encourages safe and responsible participation in the utilization of its facility. It is the responsibility of our guests to adhere to general health and safety practices. We ask that guests conduct themselves in a courteous fashion and expect our team to treat our guests and each other with respect and kindness. Those not abiding with our expectations may have their privileges suspended.

We thank you for your continued support and look forward to seeing old and new friends.

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If you would like more information about this event, please call Barry McGrady at 231-398-3806, or email [barrym@lrcr.com](mailto:barrym@lrcr.com).